

STATS Group Corporate Policy Statement

STATS Group ('STATS') aims to fully satisfy our clients' expectations by providing a quality products and services that, in conjunction with its stakeholders, prevent harm to people and the environment.

To consistently meet the commitments stated in this policy, STATS has a defined organisational structure supporting a framework of performance standards and documented processes relating to the company's management of Quality. Health, Safety and Environmental (QHSE) matters.

STATS is committed to:

- conducting its operations in a manner that safeguards people, property and the environment;
- creating a healthy, diverse and inclusive work environment;
- never compromising on its ethical standards and always operating in conformance with applicable legislation, codes and standards:
- providing adequate resources to ensure its business objectives are achieved;
- engaging its employees to meet business objectives through recognition and empowerment;
- training and developing the competency of its employees to the standard required for the safe and effective delivery of services to clients;
- consulting with its employees in identifying, monitoring, reviewing and communicating objectives, controls and targets to facilitate continual improvements;
- analysing and evaluating data to:
 - o eliminate hazards and reduce occupational health and safety risks,
 - o improve operational effectiveness and efficiency, and,
 - o manage business risks and opportunities;
- focusing on customer satisfaction and the needs and expectations of all its stakeholders;
- providing solutions that support our clients achieve their environmental targets;
- managing of its supply chain against an expectation of integrity and respect for human and labour rights;
- ensuring the confidentiality and protection of sensitive or proprietary company and client information;
- acknowledging and responding to all concerns raised by employees, customers, contractors or the wider public:
- ensuring employees, customers, contractors and visitors are aware of their statutory responsibilities and duties and take reasonable care of themselves, others and the environment.

The organisation and arrangements for achieving this policy within STATS are documented within our Integrated Management System (IMS).

As Chief Executive Officer, I am fully committed to providing the necessary support and resources to allow for the effective implementation of this policy.

Leigh Howarth

Chief Executive Officer

Date 03/07/2023